



JAY NOLAN
community services

2016 ANNUAL REPORT

July 1, 2015—June 30, 2016



Empowered. Included. Embraced.



Our Mission

The mission of Jay Nolan Community Services, Inc. (JNCS) is to enable individuals with Autism Spectrum Disorder and other Developmental Disabilities to live fulfilling lives as members of the community by providing support services customized to their individual needs.

Our Message

Jay Nolan Community Services (JNCS) was founded in 1975 and for the past forty-one years we have strived to provide individualized and personalized supports, so that people with autism and other developmental disabilities can pursue their hopes, dreams and aspirations. We strive to assist people to become active members of their community, as well as assist families to remain together and include all of their children into the fabric of the community.

Last year, Jay Nolan Community Services provided almost 1.6 million hours of support to people. These hours were provided in people's homes, places of business, recreational and educational environments. These hours were provided by JNCS employees striving to meet the needs of the people they support.

The Department of Developmental Services has issued Home and Community Based Services Final Rules for providers. These rules indicate that service providers should assist individuals in achieving personally defined outcomes in the most integrated community settings as well as ensuring that the delivery of service is in a manner that reflects personal preferences and choices. Each of these "new rules" have been in place at JNCS for almost twenty-three years. Because of our commitment to Person-Centered Planning, Person-Centered Support, Circles of Support, Individualization and Personalization, we are ahead of our colleagues. JNCS has always been committed to state of the art practices consistent with the values and beliefs associated with supporting people to live valued lives in the community.

Our employees work very hard and our families are active partners in this effort. Our funders and regulators work to ensure that the spirit and intent of our mission is performed on a daily basis.

Our goals for 2016-2017 will include but not be limited to:

- a. Continue to provide support to people with autism and other developmental disabilities in ways that will assist them to work towards their dreams and live valued lives
- b. Work to achieve Employment First for all people with autism and other developmental disabilities involved with JNCS
- c. Continue to ensure our fiscal health which may allow wage increases for our workforce
- d. Implement our fund development plan and secure beneficial relationships associated with JNCS

Thank you for doing your part in our joint journey.

Sincerely,

Jeff Strully
Executive Director

Who We Are

Jay Nolan Community Services (JNCS), a nonprofit 501(c) (3) organization, was established in 1975 by members of the Autism Society of LA. Initially named Programs for the Developmentally Handicapped, Inc., JNCS operated a social and recreational Saturday program, group homes, and day programs.

Today, JNCS provides an array of individualized support services in Los Angeles and its surrounding counties as well as Kern and Santa Clara Counties, offering individualized planning guided by the needs and wishes of the person receiving services and his or her circle of support.

Jay Nolan believes in inclusion rather than exclusion and segregation!

Our Philosophy

All people have unique capabilities and gifts.

All people need a sense of belonging to their family and to their community.

All people have the right to be heard and have their ideas acknowledged.

All people can live in their own homes with the proper support and assistance.

All people have the ability to contribute to their families and to their communities.

All people should be treated with dignity and respect, and have their privacy protected.

Relationships and trust are equally fundamental for a sense of inclusion to happen.

For all persons, self-advocacy and empowerment should be promoted and honored.

All people have the right to be free from pain, coercion, and cruelty inflicted by others.

Board

Allen Brody – President

Clare Deffense – Vice President

Debbie Eggleston

Jerry Eggleston – CFO

Vicki Johnson – Secretary

Ann Snowhook

Sherrie Vamos

Stephen Wise

Directors

Jeffrey L. Strully

Executive Director

Gavin Gervis

Director of Finance

June Getz

Director of Human Resources

Cindy Strully

Director of Family Services

Jessica Morrow

Director of Employment and Day Services

Neerod Haddad

Co-Director of Supported Living - SoCal

Jorge Preciado

Co-Director of Supported Living - SoCal

Luz Chavez

Director of Supported Living - NorCal



WEBSITE

<http://www.jaynolan.org>



FACEBOOK

[JayNolanCommunityServices](#)



TWITTER

[@JayNolanOrg](#)



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[Jay Nolan Community Services](#)



YOUTUBE

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Supported Living Services

People with developmental disabilities have the right to access assistance and supports, and have the ability to contribute to their respective communities. JNCS stands by this belief by offering personalized supported living services to people with all types of disabilities, so that everyone may live in their own home. Support is specific for each individual's needs, interests, and desires and is provided in whatever intensity, duration and frequency required.

702,000 Hours Provided

Family Support Services

There is nothing like having a family to give you the love and support you need to ensure a successful life. The Mission of Family Support: "Through the use of individualized and customized supports, all individuals with developmental disabilities and their families will experience increasing independence and empowerment." We support persons of any age that live in their family home.

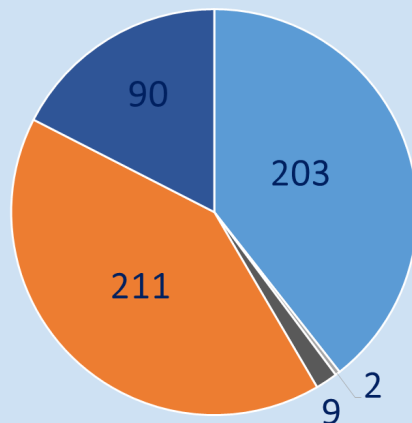
696,696 Hours Provided

Supported Employment & Day Support programs

At JNCS, employment is the highest priority for all people! We provide services during hours of employment, and also assist people in finding volunteer work, attending school, or possibly starting their own business. JNCS provides coaching, assistance, mentoring, financial planning and benefits management, and accessing public and private resources.

117,624
Hours Provided

OUR PROGRAMS People Served This Year



ILS

6,864 Hours Provided

This service is available to provide direct instruction to an individual to learn how to live, work, participate and connect to their local communities. Instruction and directions may include daily living activities and may also include assisting to find paid employment or volunteering. The ultimate goal is for the person to be able to reach their goal of living with minimal or no support services.

Alternative Family Program

Sometimes, despite all efforts, it is best for a child not to remain with his/her family. Still, we know that a caring family environment is by far the best alternative. That is why JNCS is a licensed Foster Family Agency. Our program is used as an alternative to segregated, institutional placement for children with developmental disabilities, including those who are medically fragile. Through this service, children with special needs receive the support and attention they need to help them thrive in the community.

15,600
Hours Provided

*Hours served and consumers per program are estimated

Stories



Barbara Altmann

Barbara has been with us for over 15 years. With assistance from Jay Nolan's staff, with time she has made many personal changes in her life that have allowed her to take a more proactive role in enhancing her day to day routines and ultimately improving her health and well-being. Because of her mature attitude and progression, she only requires overnight support three times a week. She also has a job supporting a longtime friend through IHSS. Moreover Barbara held a position on the San Andreas Regional Center Board of Directors. She attended several committee meetings per month to represent consumers to the Board of Directors. We are so pleased to have Barbara with us and certainly can see the vast improvement in her abilities and attitude. We wish her only success in the future.

To read Barbara's full story, click [HERE!](#)

Gabe Montalvo

JNCS Alternative Family program provides Gabe and his family with the support they need to flourish as a family and for Gabe to grow into the happy young man he is today. Gabe continues to surprise us all with his constant positivity and drive to live a life full of happiness and joy. Gabe would like to someday live in his own place, work in a job that is fulfilling and continue to have meaningful and loving relationships with his family and friends. With the support of his foster family and Jay Nolan Community Services, Gabe will have the opportunity to realize his dream of a life like any other.

To read Gabe's full story, click [HERE!](#)



Workforce Training

Jay Nolan Community Services offers certified and specialized training that is 100% dedicated to people with developmental, intellectual disabilities, cerebral palsy, epilepsy, and autism. Our mission is to support people using the values of dignity and respect. We always ask the vital question, *“How is this training going to improve the lives of the people we support?”*

JNCS keeps abreast of industry standards and we strive to rise above those. In 2015, we re-tooled our educational approach to the extensive and often complicated topic of Mandated Reporting (abuse and neglect reporting of dependent adults and children).

It resulted in our **SIR/Mandated Reporter curriculum** that to date has been **completed by 250** direct support staff and supervisory personal.

In the **1,276 training events** between July 2015 and June 2016, JNCS employees successfully completed required and recommended training curriculum. Our **multicultural training platform** includes American Sign Language interpreters for our population with hearing disabilities, **Spanish language trainings**, and Korean translators. **Individualized training** is always available so that everyone has a clear understanding of the individual being supported.



143

New Hires



421

Trained through
Mandt System



199

First Aid
Certified



154

Trained in SIR
& Mandated
Reporting



83

Learned
Foundations



10

Benefited from
ASL Interpreters



6

Supervisor–
Specific Train-
ing Courses



2

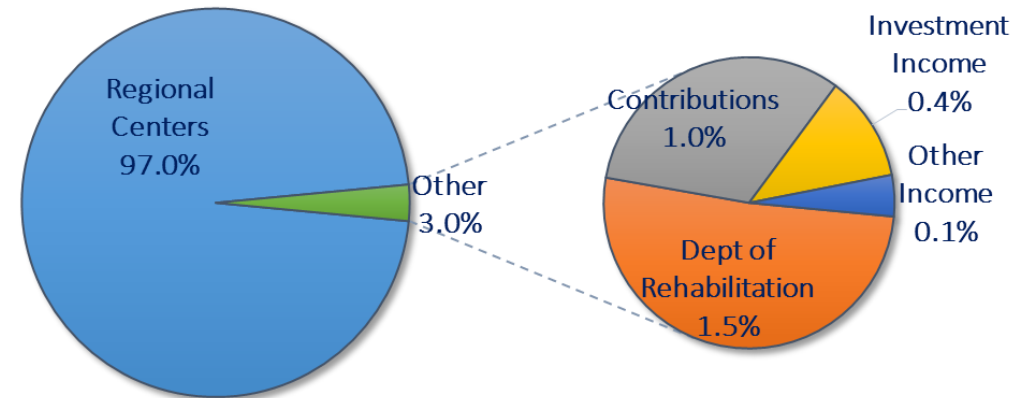
Trainings
Offered in
Spanish

Financials

This year, JNCS lived within its budget. We were able to increase the salaries of our employees to be in compliance with local and state regulations as well as provide increases to people before they were mandated.

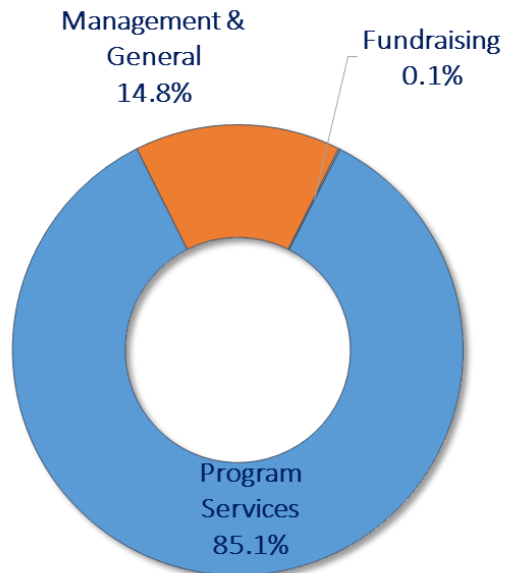
ACTUAL FY 15-16 REVENUE

Program Service Fees - Regional Centers	\$15,419,406
Program Service Fees - Dept of Rehabilitation	245,536
Contributions	155,094
Investment Income	56,339
Other Income	21,982
Total Revenue and Support	\$15,898,357



ACTUAL FY 15-16 EXPENSES

Program Services	\$12,579,155
Supporting Services:	
Management & General	2,187,139
Fundraising	16,586
Total Expenses	\$14,782,880
Change in Net Assets	\$1,115,477



To view the full 2016 Financials, click the links below:

[2015 Audited Financials](#)

[Form 990](#)

Certifications & Accreditations



CARF accreditation signals a service provider's commitment to continually improving services, encouraging feedback, and serving the community.

What is CARF? - Founded in 1966 as the Commission on Accreditation of Rehabilitation Facilities, CARF International is an independent, nonprofit accreditor of health and human services.

What is the accreditation process? - The CARF accreditation process starts with a provider's commitment to continuous improvement and culminates with external review and recognition that the provider's business and service practices meet international standards of quality -- with all the steps in between focused on optimal outcomes for the persons the provider serves and sustained organizational success. Achieving greater satisfaction for stakeholders, improved organizational efficiency and effectiveness, as well as an enhanced community image, are among the benefits of the CARF accreditation process.

To view the CARF Accreditation Survey Report, click [HERE](#).



Office Locations

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(408) 293-5015 Fax

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Jay Nolan has had a Financial Audit every year since 2006.

Financial Audit – A Financial Audit provides the highest level of assurance on an organization's financial statements. An audit provides assurance that an organization's financial statements are free of material misstatement and are fairly presented based upon the application of generally accepted accounting principles.

Jay Nolan has obtained an Unmodified Opinion every year since 2006.

The Auditors' Report – The Financial Accounting Standards Board (FASB) is a private, non-profit organization market regulator whose primary purpose is to establish and improve generally accepted accounting principles within the United States. There are four types of reports that an auditor could issue: "Unmodified Opinion" is the best, and highest level of result.

To view the 2016 Audited Financials, click [HERE](#).